

Your VEBA Features and Options

Your account comes with many features and options that make it easy to use.

Further Visa® debit card

Use your debit card just like you would a debit card from your bank. For many of our members, this is the simplest and quickest way access the money in their account.

If your group offers a debit card option, you automatically receive a debit card when you sign up for an account.

Follow the instructions below to request a debit card for yourself or your dependents.

To request a debit card from www.hellofurther.com:

1. Sign in at www.hellofurther.com.
2. Click the **My Profile** menu.
3. Choose **Payment & Banking** from the menu.
4. Click **Add Card**
5. Fill out the form to start the debit card request process.

This card is issued by The Bancorp Bank, pursuant to a license from Visa U.S.A. Inc. and can be used for qualified expenses wherever Visa debit cards are accepted.

Automated Claim Payment

Automated Claim Payment, or Crossover, is a system that allows your health plan to electronically submit your claims to Further for reimbursement. This means no paperwork for you.

Automated Claim Payment takes the place of your account's debit card. Any existing debit cards are cancelled when signing up for Automated Claim Payment.




Automated Claim Payment limitations

- Automated Claim Payment is only available to groups with certain health insurance and dental plans.
- Automated Claim Payment cannot be used if you or your covered dependents have more than one health plan.

Sign up for Automated Claim Payment

If you currently have a debit card, enabling Automated Claim Payment will cancel the card.

1. Sign in at www.hellofurther.com.
2. In the main navigation menu, click **My Profile**.
3. Choose **Payment & Banking** from the menu.
4. Click Switch to Automatic Claim Payment

 *Note: This button will only appear if you have an active account and your employer allows Automated Claim Payment.*

5. Choose from the available options.
6. Click **Save Selections**.

We also recommend [setting up direct deposit of reimbursements](#) to your personal bank account.

Learn more at [Automated Claim Payments](#).

Printable Forms

[Download the VEBA Account Options form](#)

