PLEASE SHARE THIS ANNOUNCEMENT WITH ALL STAFE. THANK YOU!!

Doctor on Demand – Extended Opportunity

The first offering for this opportunity has ended. The Minnesota Healthcare Consortium and Blue Cross Blue Shield is extending this same opportunity for another period of time, however, with a slightly different member experience.

Same Opportunity / Different Process

- This opportunity includes all types of Doctor on Demand visits including mental health. The visit does not need to be COVID-19 related.
- · No member cost for all Doctor on Demand visits for members participating in the Minnesota Healthcare Consortium Health Insurance Pool that is offered through your local service cooperative.
- This extended opportunity is effective 4/14/20 through 6/14/20.

Click on the image below for details



All you need is a smartphone, tablet or computer to get quick, convenient care for many common conditions from board-certified physicians and licensed psychologists and psychiatrists.

Get started with Doctor On Demand® today at

re for your health



BlueCross Bio Shot Minnessta Minnessta

Temporary changes to Doctor on Demand have been made. Questions? Please contact BCBS MN Customer Service at 1-866-537-7702.

What is changing?

For this 60-day extension, the member is charged their cost share at the time of the visit on a credit card with a refund to their credit card at a later date.

Member Cost Share Refund

- Member pays their cost share at the time of their visit via a credit card.
- The member will receive a refund back on their credit card.
- Typically, a reimbursement will be received within 30 days from when the claim finalized.

• COVID Legislation Applies. If member has a COVID related claim that meets legislative requirements for no member cost share. Dr. On Demand will refund the cost share amount to their credit card.